



Dragon Inn Crickhowell – 47 High Street, Crickhowell, NP8 1BE

Accessibility Statement

Exposure: The Dragon Inn is located in the Town Centre of Crickhowell in amongst the high street shops.

Transport: There are two bus routes through Crickhowell the 43 and X43 which run between Abergavenny and Brecon. Abergavenny is the nearest town with a railway station and is approximately 6 miles away. The hotel is able to book taxis for our customers and Crickhowell has two main taxi companies.

Parking: The Hotel has a large car park at the rear with spaces available for residents and customers. There is no facility to book parking and parking is provided on a first come first served basis (however parking availability in the car park is rarely an issue). If the car park is full there is a public car park 500m away and customers can drop off luggage stopping outside the hotel. The car park is tarmac and is illuminated and also benefits from CCTV. All cars parked are however left at the owners risk. PLEASE NOTE: The Dragon Inn is a very old building and therefore the entrance to our car park is extremely narrow. It is suitable for pretty much all types of cars and even small vans have negotiated the opening however please be extremely careful as the entrance must be taken very slowly and may not be suitable for less confident drivers and some vehicles.

Entrances: The front door entrance to the hotel is from the high street and there are no ramps or steps into the hotel. The car park and garden also provide step free access. Access to the back entrance is via 5 steps. Access to rooms 19 & 20 are step free however all other bedrooms do not have step free access. All doors are manual within the hotel and due to the age of the building some doors are as little as 70cm wide. The Dragon Inn is accessible 24x7 for clients however please liaise with staff if you are due to check in or out in the early hours of the morning. The restaurant and Bar is open 7 days a week for Breakfast, Lunch & Dinner between 7am and 11pm (food service times vary and are published on the Restaurant/bar page of the web site)

Reception: Our reception area is well lit and no hearing loop is fitted. There is no low level section of desk however it is a small reception and staff are able to liaise with customers without needing to be behind the desk. The reception is staffed by the waiting and bar staff during service hours and our on-site manager works reception all other hours. There is no seating in the reception area.

Public Rooms: Are all on one level (ground floor). Signage is in place around the exterior (for car park) and interior to locate rooms. The hotel is lit throughout at all times, interior lighting is of a high standard and a high level, exterior lighting is practical although some areas of the car park and garden are not brightly lit. Doors and corridors are narrow in places due to the age of the building. Furniture can be re-arranged within our bedrooms and in the public areas by our staff as care must be taken not to block access to fire escapes.

Public Toilets: Toilets are available on the ground floor and provide no-step access. Due to the age of the building a large adapted disabled toilet facility for wheelchair use is not available. Toilets are single sex and no baby change facility is available.

Lifts/Stairs: There are no lifts on the property due to its age. The hotel is over 3 floors all accessed via stairs some narrow and steep in places – most rooms are however accessed via a small number of stairs only.

Bedrooms: Bedrooms are located over 3 floors and none are adapted for wheelchair use however rooms 19 & 20 are accessible by wheelchair. All rooms have TV's and tea and coffee making facilities, shaver adaptors. Rooms have the following bed combinations; single, double, twin or family (2+2). Cots can be provided in some of the



larger rooms, please ask staff for availability.

Bathrooms: All bathrooms are en-suite and due to the age of the building do not have adapted-support rails or level entry showers, transfer space or colour contrast.

Lighting: The hotel is lit with standard (residential type) light fittings and no rooms have dimmer switches however additional task lighting is available such as lamps in the rooms.

Evacuation: Evacuation procedures are posted on the rear of all room doors and the main car park is the assembly point. Staff have been trained on the evacuation process and visual fire escape signs are located throughout the premises.

Externals: The garden is relatively large for our central location and allows a free run area for assistance dogs, paths are not level and surfaces are grass, concrete and tarmac. There are wooden garden tables and the garden has views of Crickhowell castle and the mountains and is mainly laid to lawn.

Equipment: The hotel does not own hoists, vibrating alarm clocks, wheelchairs, mattress elevators and does not have the facility to hire this equipment.

Information: The Dragon Inn is a 15 room hotel tailored to customers seeking an active break in the centre of the Brecon Beacons National Park and for customers who simply would like to relax and enjoy what the hotel and town of Crickhowell has to offer. The Dragon is a Grade II listed building dating from the late 1500's. In addition to the 15 rooms the Dragon boasts a 50 seat restaurant, a 35 seat function room and a bar. The Hotel was purchased in October 2013 by a family with a residence and connections to the local area with a vision for the Dragon Inn to become a thriving hub within the town of Crickhowell. The focus is to source and provide our customers with Welsh food and hospitality all year round. Menu's are updated regularly and are available in the restaurant in a single format. The hotel staff will assist with any requests for lists of local carers, Local hire companies, accessible taxi, hospitals & doctors. Nevill hall Hospital & A&E department is located 5 miles away in Abergavenny.

Miscellaneous: Mobile phone reception for all carriers is reasonably good within and around the hotel however due to the rural location some customers do sometimes have reception issues. WIFI is available throughout the hotel and is provided FOC. Our O/S grid ref is believed to be 51.858055, -3.138226

Our post code (for Satellite Navigation) is NP8 1BE. Our Staff have not received Disability Equality Training.